

01 March 2006

The Chief Executive
Call Connection
P O Box 564
IPSWICH
Suffolk
IP1 2WN

Dear Sir

Renewal of my Car Insurance

I have today been trying to get the best car insurance deal, and I feel I must write to you to express my appreciation of the help given to me by your employee Mr Richard N.

Richard was most helpful, very courteous and patient.

I have now taken up my comprehensive insurance through FRESH including home start and roadside recovery at a price of £343. I have achieved a saving of some £70 – thank you.

Please thank Richard.

Yours sincerely

Signature removed for security