

*Address withheld
for privacy reasons*

Mr Graeme Kalbraier
Call Connection Limited
Saxon House
No. 1 Cromwell Square
Ipswich
Suffolk
IP1 1TS

Dear Sir,

Re: Adrian

I am writing to advise you of my gratitude for the service that I was given recently by the above member of your staff.

From the moment I was greeted by Adrian, he was very professional and helpful, and put me at ease with the process that I needed to go through in my search for an insurance quote.

I feel that I need to write to you and make you aware that I was very impressed by his manner and attitude that nothing was too much trouble and that he did in fact put me onto an insurance provider that I am happy with.

Please pass on to Adrian my very best wishes, and heartfelt thanks once again for all his much appreciated assistance in this matter.

Kind regards

Yours sincerely

Signature removed for security

Mr D. Lawrence