

Boldon Colliery
Tyne&Wear

31st May 2006

Dear Sir/Madam,

I would like to take this opportunity to write and let you know how pleased I was at the help and assistance given by a member of your staff. He spent a lot of time and effort in helping me get a very good quote for my husbands insurance.

He was very pleasant and easy to talk to and most of all easily understood. The gentleman's name is **Andy Juan**, a credit to your office.

Yours Gratefully

Mrs J Oxley