

**Mrs Margaret C Atkinson  
Apartment 11**

**Menston  
Ilkley  
Telephone**

01 March 2006

The Chief Executive  
Call Connect  
P O Box 564  
IPSWICH  
Suffolk  
IP1 2WN

Dear Sir

**Renewal of my Car Insurance**

I have today been trying to get the best car insurance deal, and I feel I must write to you to express my appreciation of the help given to me by your employee Mr Richard Newman.

Richard was most helpful, very courteous and patient.

I have now taken up my comprehensive insurance through FRESH including home start and roadside recovery at a price of £343. I have achieved a saving of some £70 – thank you.

Please thank Richard.

Yours sincerely