



CALL TRANSFER EXECUTIVE

JOB DESCRIPTION

Salary

£19,500 starting salary,
plus uncapped bonus
earnings potential.

Hours

37.5 hours per week
on a shift rota
Mon - Fri: 9am - 7pm
Sat: (As business needs dictate)

Call Connection is the UK's largest insurance lead generation business, providing telephone and online leads to many of the UK's best insurance providers. We also provide specialist contact centre support services such as sales fulfilment, disaster recovery and overflow solutions to a growing number of insurance partners.

As a Call Transfer Executive you will become the first point of contact for shoppers searching for a variety of insurance products during both inbound and outbound calls. You are expected to collect and accurately record relevant information in order to select the correct insurance partners for the shopper.

You will have a positive approach to a selling environment and thrive on the ability to overcome a customer's objections. Our ever-evolving business requires enthusiastic, personable and adaptable individuals with the drive and determination to maximise every business opportunity. You will be results driven and highly motivated by exceeding targets whilst maintaining the company's standards in delivering exceptional customer service.

We are currently looking for out-going and confident individuals to join our team. Previous experience of working in insurance or in a call centre isn't necessary as we offer a comprehensive 4 week induction course to ensure you have all the relevant tools to do the job. We do ask that you do not have any holidays booked or planned during this induction period.

You will work an average of 37.5 hours per week on a shift rota, covering our current core opening hours (Mon - Fri: 9am - 7pm, Sat: as business needs dictate). In return we offer excellent personal development opportunities, a starting salary of £19,500 plus excellent uncapped on target earnings potential and a first class benefits package.